

1. Introduction

These terms apply to purchases and actions from web page

www.akamas.cz/www.akamas.eu

Cypriot company

AMAKAS TRAVEL and MICE-travel consultancy, Sylvi Georgiou

(hereinafter referred to as the Akamas Travel)

AG. Neophytou 1

Larnaca

6015

Cyprus,

"Akamas Travel and MICE Travel Consultancy" is a consulting company in the field of travel and MICE; as a company we are preparing a team building and MICE events tailor made, we mediate sell of tourism services to customers, especially directly from the providers of these services in the place of their use. While these providers are insured in case of bankruptcy in the State of their business.

2. Order system and the contractual relationship

a) Customer selects and orders through the completed e-form. Customer's responsibility is to fill and check the form properly before sending or repair.

The order is firm. By sending it to the buyer/client and the seller arise mutual rights and obligations, i.e.. the seller shall convey to the buyer the ordered services and the buyer undertakes to pay the purchase price of the services.

The customer may enter into a contractual relationship with the Akamas Travel not only via the online form on the website of Akamas Travel, but also by mutual agreement in the form of email or telephone contact with the Akamas Travel. The sales contract may no longer have written form according to new EU directives and GR. Also upon payment of the advance shall be the contractual relationship and confirms the recognition of terms and conditions

b) The customer is not limited in the number of orders.

c) Akamas Travel delivers through the email confirmation of bookings, payment information and all other documents and information provided by promoters.

3. Payment, contractual penalty

a) Non-refundable deposit 200 EURs is payable immediately after sending the order form. See 1, a). This deposit is used to confirm the booking.

However, each event may have different terms and conditions of the deposit. Conditions are specified in the detailed itinerary of each event.

b) The balance is to be paid no later than 45 days before the beginning of the event without further prompting. The deposit can be divided into two payments, but still the total price must be paid no later than 45 days prior to the event.

c) Applying less than 45 days before the event total price must be paid .

d) Non-cash payments of more tours cannot be merged.

c) **The contractual penalty.** If the customer failed to pay to the seller the purchase price duly and on time, then the customer is obliged to pay to the seller a contractual penalty in the amount of 0.5% of the purchase price for each day of delay, up to the amount of the purchase price.

f) Payment is possible by:

- transfer to a bank account
- in cash
- PAYPAL

Payment info will be sent by mail, see 2, d).

Payment information will be delivered in the confirmation mail. See 2 d).

Invoice issue must be requested while filling the form. Stating the necessary billing data (name of the institution/company, billing address), company registration number/TAX ID NUMBER, the amount of the invoiced amounts and the number of people that are invoiced.

4. Travel documents, travel insurance.

a) The customer is obliged to find information on Passport, Visa, health and other obligations. About destinations with visa requirements notifies the Akamas Travel. The customer shall ensure possession of a valid personal documents. If the event requires it, the customer will provide the one travelling with.

b) Akamas Travel is not responsible for the refusal of a visa to a customer or for failure to meet its obligations.

c) Akamas Travel only helps the customer to obtain the necessary permits, at his request; the customer will provide the basic information.

d) Any recommended health prevention and appropriate procedure for potential health problems the customer must inform your general practitioner or specialist doctor, particularly if they suffer from a specific disease or condition. The customer is obliged to arrange adequate insurance and to inform the Akamas Travel. The health preparedness is the customer's responsibility. Travel insurance is optional and is NOT INCLUDED in the trip price.

5. Services

The services that we provide include airport transfers, accommodation, meals, excursions, seminars, lectures, workshops, teambuilding, and other activities. Expert tutors, and guides, for which they are MICE and team building events organized.

Ground transfers are provided by high-quality carriers in place.

The air transportation we ensures through the Akamas air comp. partner/partners only on request. It is necessary to take into account that the Akamas Travel cannot affect any changes to the data, the hours of the flight. Of such changes, we will inform on the basis of information from the airline partners. These changes are not a cause for cancellation by the customer. For tickets it is important to correctly completed the name according to the current document.

The accommodation includes breakfast, unless otherwise stated. Property is primarily in a double room; the price for a single room and other ingredients on request.

6. Cancellation fee/withdrawal

a) Withdrawal can only be in writing/electronically.

Withdrawing:

64-45 days prior to departure is 50% of the severance package price,

44-31 days prior to departure is 75% of the severance package price,

30 days prior to departure is 100% of the severance package price,

The withdrawal is calculated from the total amount of the trip without the non-refundable deposit, and in all cases the customer is also obliged to pay already paid services if exceeding the withdrawal amount. If the withdrawal is higher then the paid deposit, the customer is obliged to pay the difference within 10 days from invoice. For the withdrawal calculation the date when the customer has announced resignation is valid.

In the case of an insured event the customer itself reports it to the insurance company in accordance with the terms of the insurance undertaking. As a condition for the payment of the insurance premium is a payment of the price according to the conditions at the date of cancellation of the trip by the client.

Withdrawal from the facultative services during the event a handling fee is charged in the amount of 100 % .

The handling fee for a sub is 5 EURs if the sub is processing in time the form, pays the deposit and participate.

Warning: For tickets, however, may be increased by the airline's fee for the change of the name or price of the ticket, if the name change is not allowed.

b) Akamas Travel declares that the cancellation charges in paragraph 1 a) can differ at a single individual service of the providers. Akamas Travel does not guarantee to the customer in any situation a specific amount of cancellation fee, since everything depends on the conditions of the service providers and the providers' internal procedures. Akamas Travel guarantees only the amount of the cancellation fee communicated to the customer for a specific service before the conclusion of a firm order.

7. Complaints, responsibility

a) Akamas Travel as a MICE service subprovider is not authorized to deal with any customer complaints. The customers shall solve them with the provider of specific services.

b) Akamas Travel in this direction will provide to the customer the greatest possible synergies that could reasonably be required.

c) Akamas Travel or its affiliates, agents and representatives, act only as independent contractors for the owner and operator of transportation, accommodation, services, airlines and equipment and, therefore, are not responsible for any loss, damage, negligence, physical or emotional injury, incurred in connection with transport, accommodation or any other measures associated with those routes.

In addition, do not assume any liability for any injury, loss, death, inconvenience, delay, or damage to personal property in connection with the provision of any goods or services caused by force majeure, or due to strikes, riots, the movement of the animals, or any other work activities, criminal or terrorist activities of any kind, evacuation, excessive booking services or restricting services, food poisoning, mechanical or any other severe aircraft accidents, other means of transport or the failure of any the transport mechanism.

8. Personal data protection

a) Akamas Travel declares that all personal data of the customers are treated as strictly confidential and in accordance with the laws and regulations of the EU. Akamas Travel never provide this information to a third party except when required by applicable law.

b) Akamas Travel is authorised to manage the personal information of the customer within the range name, surname, gender, date of birth, address, e-mail address, phone number, and for the purpose of fulfilling the contract about mediation.

c) With the firm order the customer also gives its consent to receive commercial communications under the laws of the EU, on certain information about the services to your e-mail address.

d) The customer has the right to withdraw the commercial communications by sending an application to the electronic address akamas.cz, [info akamas.eu](mailto:info.akamas.eu) info

9. Final provisions

a) All legal relations between the Akamas Travel and the customer shall be governed by the laws of the Republic of Cyprus in accordance with EU directives.

b) Akamas Travel inform the customers that the law applicable to the contract of trip or service of tourism will be determined by a regulation of the European Parliament and of the Council (EC) no 593/2008 of 17 May. June 2008 on the law applicable to contractual obligations.

c) Akamas Travel and the customer are obliged to immediately inform each other of changes in their identification data.

d) These terms and conditions come into force and the effectiveness of day 4.1. 2018, with the Akamas Travel and MICE Co entitled at any time to change their wording.

www.akamas.cz, www.akamas.eu.